Personal data
Contact form management

We also invite you to view our privacy policy at ga.fr

1. Purpose of data processing

- Via the “Contact us” and “Our Projects” sections: the information you share with us, including your name and contact details, and the content of your messages,
- Via the “Careers” space, the personal and professional information you share with us,
- Via the “Sign up for our newsletter” section, your email address.

We are committed to the principle of minimisation, collecting only the personal data we need for the purpose in question.

2. Purposes

When you contact us via any of our contact forms, we process your personal data for such purposes as:

- Reviewing and processing contact requests,
- Reviewing and processing job applications,
- Contacting Site users at their request,
- Sending the GA newsletter to those who register via the form.

3. Lawful basis

The Processing of data collected via the Site’s contact forms:

- Sections “Contact us” and “Our Projects”: the lawful basis for the processing of personal data which you provide to us is your consent.
- “Careers” space: the lawful basis for the processing of personal data which you provide to us is your consent.
- “Sign up for our newsletter”: The lawful basis for processing your e-mail address in order to send you our newsletter is your consent.
A traceable consent collection system is set up for all the above processing operations.

4. Data processed

Categories of data processed

- Identity (Gender, Last name, First name)
- Contact details (email address);
- Telephone number
- Subject of request;
- Message (optional)

Data source

The data is sent by the user of the ga.fr site who wishes to send a comment, a message, apply for jobs offered by GA, or receive the newsletter.

5. Data recipients

Categories of recipients

The recipient of the personal data collected on the GA website is:

- the GA Site Communications Department

When you contact us via the Site’s contact forms, we will, where appropriate, forward your contact details and the general nature of your request to the appropriate GA group company departments and/or divisions to have your request addressed.

6. Data Retention Period

Your e-mail address, used for the purposes of newsletter sending is stored for no more than three years after the date of your consent or your last contact with us. Personal data are kept and made accessible to the operational departments only as long as is necessary to achieve the objective sought at the time of their collection.
7. Your rights over the data pertaining to you

Exercising your rights
You are entitled to exercise, by making the related request to GA, the right to access, correct, erase your personal data, as well as enjoy data portability or restrict or object to the scope of processing carried out by GA on the said data.

You may also withdraw your consent to the processing of your data, on which all GA processing operations rest. In this case, the lawfulness of processing carried out before your withdrawal of consent will not be called into question.

You have the right to provide general or specific instructions regarding the storage, erasure and transfer of your personal data after your death.

You may exercise your rights by writing an e-mail request to ga@ga.fr or by post to the address below, specifying the nature of your request.

GA Group
Communications Department
69, boulevard Malesherbes
75008 Paris

Furthermore, you have the right to lodge a complaint with a national supervisory authority such as the Commission Nationale de l’Informatique et des Libertés (CNIL) in France, whose website can be viewed at the following address: www.cnil.fr.